



Effective June 1, 2011, Renown Lab Services will be the provider for all outpatient laboratory services for Hometown Health and Senior Care Plus members in the greater Reno, Sparks and Fernley areas. However, Hometown Health and Senior Care Plus patients can begin using Renown Lab Services immediately.

As of June 1, 2011, LabCorp of America will no longer provide reference testing for your Hometown Health and Senior Care Plus patients in the greater Reno, Sparks and Fernley areas. LabCorp of America will continue to be a partner with Hometown Health for all cytology testing regardless of geography and our ongoing national lab network.

When referring a Hometown Health or Senior Care Plus patient for lab tests, please provide them with a Renown Lab Services map. If you have not received a supply of maps or need additional maps, call 775-982-5000, or submit a request [online](#).

Standing Orders

To ensure uninterrupted access to lab work and results, please fax standing orders for your Hometown Health and Senior Care Plus patients to Renown Lab Services at 775-982-5358.

About Renown Lab Services

Your patients will experience better convenience with 11 locations throughout Reno, Sparks and Fernley - more than any other lab services providers. Renown Lab Services is nationally accredited by the College of American Pathologists (CAP) and is the region's most experienced local lab – processing over 1.4 million tests each year. And, as the only local lab with automated processing technology, you can expect test results faster.

Turn Around Times

- Routine results are provided by 7 a.m. the next day
- STAT results are provided within 4 hours

Most lab specimens are stored on-site which will allow add-on testing to be performed quickly without the need for additional blood draws.

View the [complete menu of lab tests](#) online.

Customer Service Requests

For your convenience, Renown Lab Services offers one centralized number for all your lab needs. Call **775-982-5000** to:

- Inquire about lab results
- Request more maps and brochures
- Order personalized lab requisitions
- Request a visit from your Renown Health customer service liaison

You can also request maps and brochures [online](#).