

# HOMETOWN HEALTH E-CARD



Search for the Hometown Health eCard App and download to a smartphone.



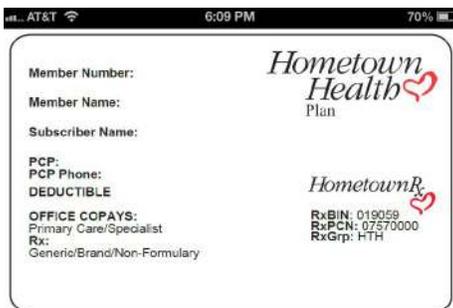
The Hometown Health eCard app is shown with the red Hometown Health heart icon.



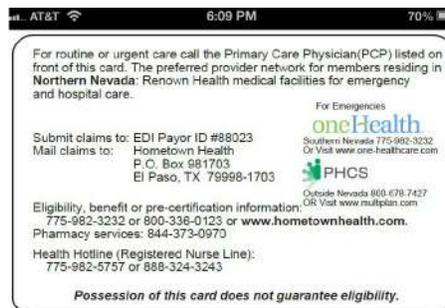
Once the app is launched, a member will enter their member number and personal identification number (PIN) code which is the member's four-digit birth year.



If coverage includes family members, this screen allows a member to view a card for each member. Otherwise, the member will only see the name associated with his or her card.



Once the eCard has loaded, simply swipe the screen with a finger to see the front and back of the card. A member can easily fax or email a copy of the eCard directly to a healthcare provider's office - tap the eCard screen to open an email and fax screen for easy sending.



## HOMETOWN HEALTH ECARD

Hometown Health now offers the region's first electronic member ID card - the Hometown Health eCard. Members can access the secure eCard on-the-go from a smartphone and view, fax or email a copy of the eCard directly to a healthcare provider's office.

The Hometown Health eCard is available to commercial, fully-insured and self-funded members and members of Senior Care Plus, a Medicare Advantage Plan offered by Hometown Health. Members can visit the App Store from their iPhone or iPad or the Google Play Store from their Android smartphone to download the free app. To see how members access the eCard, follow the screen shots above - an iPhone is used as an example but the same steps apply to Android phones.

# Hometown Health

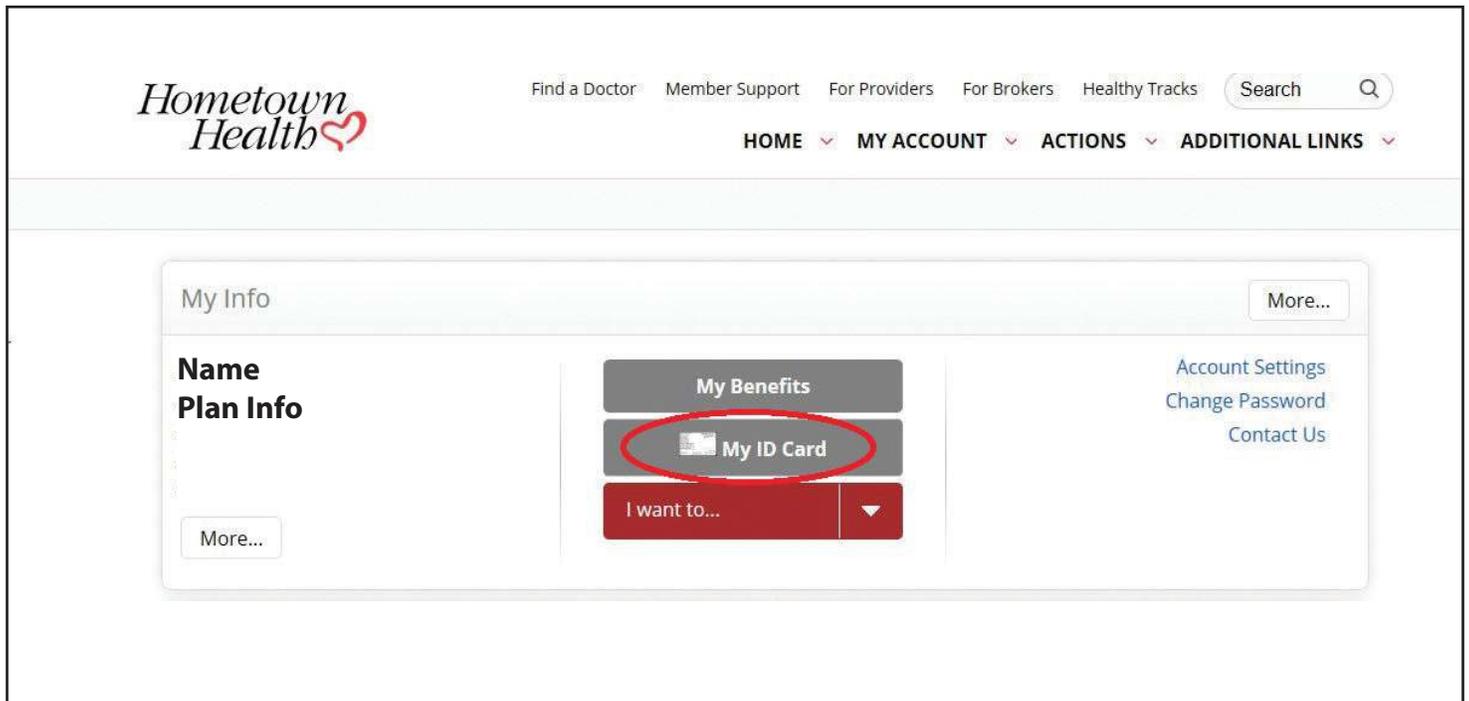
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HEALTH

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Plus  
A Medicare Advantage Plan from Hometown Health

# HOMETOWN HEALTH TEMPORARY ID CARD



## HOW TO PRINT A TEMPORARY ID CARD FROM THE HOMETOWN HEALTH WEBSITE

1. Go to the Hometown Health website at hometownhealth.com
2. Click on “members” to visit My Benefits Coverage login page
3. Log in/register using your email address and password
4. Click on the “My ID Card” button located in the center of the screen
5. An image of both the front and back of your ID Card will appear on the screen. You can then print a copy of your ID Card with a right mouse click and selecting “Print”

*Hometown Health*

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