



## Welcome Bethany Sexton!

Congratulations to **Bethany Sexton, MBA**, on her recent promotion to **CEO of Hometown Health**.

As CEO of Hometown Health, Ms. Sexton will be responsible for driving growth across the organization, including the development and execution of strategic plans; introduction of new programs and services; membership growth; operational, financial and customer service excellence; and continued improvements in clinical quality with a focus on lowering the cost of care for members in northern Nevada.

[Get to Know Bethany](#)

## Share Your Thoughts in the Provider Experience Survey

Thank you for partnering with us to care for our community! **Your feedback matters.** In an effort to better partner together, please take a couple of minutes to complete our annual provider experience survey.



Take the Provider Experience Survey

## No Surprises Act

Hometown Health has partnered with Better Doctor to fulfill the regulatory requirements of the No Surprises Act, to ensure directory updates are completed timely. Your office will receive quarterly requests directly from Better Doctor to complete attestations. Providers with outdated information may be dropped from our provider directories. Don't get caught by surprise!

Visit Quest Analytics

## Inflation Reduction Act Lowers Prescription Drug Cost for Insulin & Vaccines

The [Inflation Reduction Act \(IRA\) of 2022](#), signed into law by President Biden, includes several provisions to lower prescription drug costs for people with Medicare. There are two provisions that are effective January 1, 2023, that providers should be aware of:

- [Limit the monthly cost-sharing for insulin to \\$35 or less](#)
- [Eliminate cost sharing for adult vaccines covered under Medicare Part D](#) and improve access to adult vaccines

Prescription Drug Provisions

## University of Utah: Hometown Health's Preferred Out-of-State Partner

Hometown Health is pleased to announce a new partnership with the University of Utah, effective Aug. 1, 2022. As our new preferred provider for care that's not



accessible through our network within Nevada, the University of Utah grants in-network access to members of Hometown Health's Commercial, TPA and Senior Care Plus plans for services, including but not limited to cancer care, neurology and cardiology. **In addition, out-of-state referrals should now be directed to the University of Utah.**

Visit University of Utah

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## EPIC Tips & Tricks

Whenever you need support with EPIC, the Renown Health Help Desk is here to help when you **call 775-982-4042**. The Help Desk can **answer any questions you have related to EPIC**.

Referrals that require an authorization should be submitted via EPIC LINK or EPIC:

- Standard referrals are worked within 14 days of receipt.
  - Expedited requests are worked within 3 days of receipt. An expedited request is one that by applying the standard time for making a determination could seriously jeopardize the life or health of the patient or the patient's ability to regain maximum function.
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## 2023 Benefit Plan Information

From Oct. 15 to Dec. 7 more than half a million Medicare beneficiaries in Nevada get to decide if a Medicare Advantage plan is best for their medical needs. Residents of Washoe, Carson City, Clark and Nye counties have the opportunity to enroll in one of the plans offered by [Senior Care Plus®](#), a Medicare Advantage Plan from Renown's [Hometown Health](#), which offers \$0 premium plans with a variety of benefits, including worldwide emergency care, low prescription drug costs and is the only Medicare Advantage plan accepted by Renown Medical Group physicians, and offering full access to the Renown Health hospital network named "[Best in Nevada](#)" by [US News & World Report](#) for the last two years.

2023 Rate Grids & Plan Document

## HMO Commercial Plan Changes

Effective January 1, 2023, there are **no legacy HMO commercial plans**. Members of all commercial HMO plans will use Hometown Health Plan's Renown HMO Network. Members must use a Renown or Geriatric Specialty Care Primary Care Provider (PCP), and community pediatricians may be used.

All services with the exception of urgent, emergent, and prior authorized higher

level of care must be done within Washoe, Carson, Lyon, Douglas and Storey counties. Ancillary providers such as DME and diabetic suppliers may be used outside of the aforementioned counties. Benefit authorizations as required by each plan still apply. Hometown Health Plan recognizes the importance of women having direct access to OB/GYN care. Although these services are not considered primary care within Hometown Health's delivery system, a woman may see her OB/GYN for obstetrical and gynecological needs without a referral from her PCP. Some procedures, however, may require a referral.

## How Providers Help Influence Positive Ratings

Senior Care Plus is getting ready for the 2023 Medicare member experience survey, which begins in March. This survey accounts for over 30% of our STAR rating. Maintaining our 4 STAR rating is crucial for our members, and your patients as it plays a big role in developing benefit structure, setting out of pocket costs, and our ability to keep a strong partnership with all of you.

### **Here are a few things you can do to influence positive ratings.**

- Communicate with your patients in advance about how and when you will follow up about test results
- Prescribe covered drugs
- Set clear expectations about referrals to Specialty Care
- Continue to provide great communication and care

We are so grateful for the hard work you do caring for our community.

*In the past, you provided Renown with your email address. Occasionally, you will receive announcements regarding important Hometown Health and Renown information. If you no longer wish to receive these emails, you may unsubscribe at any time.*



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